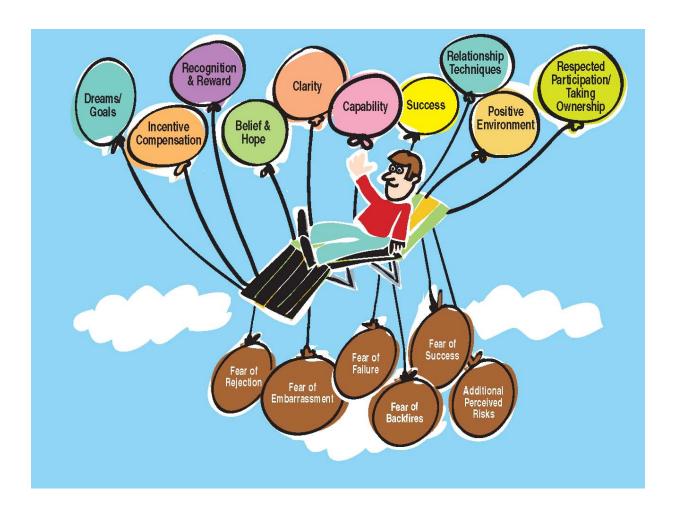


## No Complaining Zone

Copyright © MMXIII Cohen Brown Picture Co., Inc. This material embodies trade secrets and proprietary information. Any reproduction whether video, audio, written, or otherwise and any disclosure, dissemination, or teaching of this material in any manner as well as any use or reuse of the content contained herein in any form without the prior written consent of the Cohen Brown Picture Co., Inc. or its licensee, Cohen Brown Management Group, Inc., is strictly prohibited. All rights reserved.

Every Interaction Makes a Difference					
<u>Workshop</u>					
I have been assigned a  Positive Interaction  Negative Interaction					
Success Breeds Success as Negativity Breeds Negativity					




Creating Positive Interactions as a Leader
1
2
3
Wayleshay
<u>Workshop</u>
List three people whose names you will commit to finding out in the next week.
4

Make a Commitment to Offer Five Positive Engagements Each Month

5.	
No	Complaining Zone
1.	Explain the cost of negativity and complaining
2.	No mindless complaining
3.	Justified complaints with solutions
" <b>L</b>	eadership is getting someone to do what they don't want to do, to achieve what

4. —	Create a process
5. —	Acknowledge the process
6.	Celebrate success
7.	Monitor and reinforce
8.	Create tools
9. —	Have a behavioral campaign
	eferences
	ne No Complaining Rule by Jon Gordon  ow Full Is Your Bucket? By Tom Rath and Donald O. Clifton, Ph.D.